

# Redevelopment of Surrey County Hall and the Bittoms Car Park

November 2020

## Feedback from the September Consultation

Surrey County Council hosted a Virtual Public Consultation in September comprising a Virtual Exhibition, two live website chat sessions and two webinar presentations with interactive Q&A.

Thank you to all those who took part. These events were well attended, and the feedback collected has been invaluable in helping to develop the proposals.

### Response to the Feedback

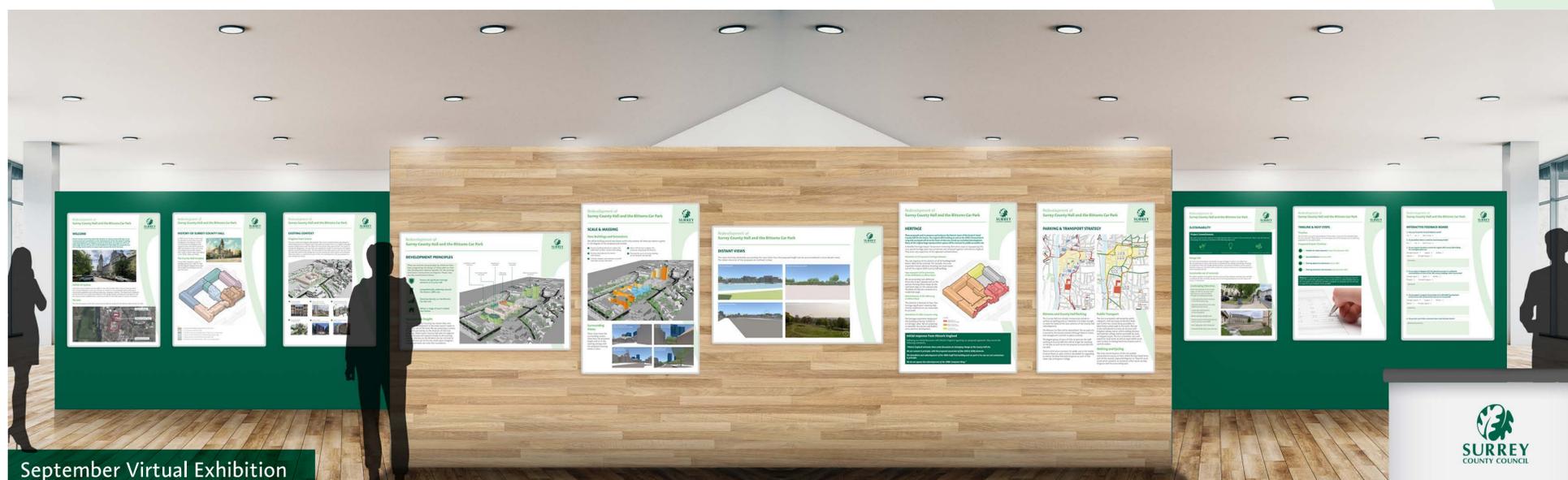
The team has reviewed the feedback received and has, where possible, responded to the concerns raised. Below is a table of some of the key issues and our responses:

Feedback	Response
<i>"9-storey South Block is too high"</i>	This block has been reduced to 4 storeys with the 5th storey set back.
<i>"The South Block will overlook my property"</i>	The substantial changes carried out to the design of the South Block will also ensure privacy to neighbouring properties is maintained.
<i>"County Hall should be retained for public or educational use"</i>	The 1893 element will be retained for a flexible public use that encompasses education and community activities.
<i>"local services and infrastructure won't be able to cope"</i>	A detailed assessment of all local services and the proposal's impact on these has been carried out to ensure capability. This will be made available as part of the Planning Application.
<i>"The scheme is dense and represents an overdevelopment on the site"</i>	These proposals represent a density of around 170 u/ha which is well within London Plan density guidance.
<i>"Congestion will be made much worse as a result of this scheme"</i>	We are proposing a reduction in the number of existing parking spaces which will reduce the impact on the local road network. To protect on-street parking, new residents won't be able to secure parking permits.

Since the September consultation we have also submitted an Environmental Impact Assessment Scoping Opinion application to the Royal Borough. Some residents took the opportunity to comment on environmental issues and we have also considered those comments.

### Let us know your feedback

The team are encouraging residents to provide their feedback on the revised proposals. There are a number of channels to register comments either via the online feedback form available on the final board of this exhibition or by emailing at [surreycountycouncil@becg.com](mailto:surreycountycouncil@becg.com) or by calling **0800 298 7040**.



September Virtual Exhibition